

Testing Night Volunteer

The Organization

The Centre for Sexuality normalizes sexuality and sexual health in Alberta and across Canada by providing evidence-informed, non-judgmental sexual health programs and services. Our work is community-based, prevention-focused, and nationally recognized. We have been leading the way in the areas of sexuality, healthy relationships, human rights, gender identity, sexual orientation, equality, and consent for over 50 years in the Calgary community. Volunteers have always played an essential role at the Centre, helping with programs, events and countless important behind-the-scenes tasks.

About the Role

The Men's Testing Night volunteer supports the clients and staff at our weekly HIV/STBBI testing service for gay, bi, and other men who have sex with men (MSM) through the STI clinic. Volunteers will perform administrative duties related to bookings, assist the nurses in clinic management, and answer client questions.

Main responsibilities:

- Assisting in setting up the space before testing begins (tidying, ensuring condoms are out, etc.)
- Answering phone calls from clients, letting them into the building and up the elevator
- Checking in those with appointments and ensuring they have completed the Covid-19 screening
- Answering client's questions about testing procedure and other services
- Managing waiting room space, ensuring a comfortable environment for clients
- Assisting the STI clinic nurses in managing patient order and services
- Referring clients to additional specialized services when necessary
- Assisting the Gay Men's Health Specialist with other tasks as required

Skills and Knowledge Requirements

- Pro-Choice Philosophy
- Comfort with 2SLGBTQ+ topics, reproductive health issues, and HIV/STI topics.
- Interest in sexual health and gay, bi, and MSM's health issues
- Excellent communication skills
- Ability to work independently
- Attention to detail

Time Commitment: This position takes place on Wednesday and Thursday evenings between 5:00 pm and 8:00 pm. We ask that volunteers commit to 2 3-hour shifts per month.

Training: All positions involve an agency orientation and ongoing training sessions as well as opportunities to take part in additional workshops and learning opportunities. Because this Volunteer Position involves interacting with the public, our two-day Volunteer training is required, the dates of these trainings vary throughout the year.